

# Mokulele Airlines

## Community Meeting Summary: September 27, 2021



### Southern Airways & Mokulele History

2013	<ul style="list-style-type: none"> <li>Southern Airways founded in Memphis</li> </ul>
2018 - 2019	<ul style="list-style-type: none"> <li>Interline partnership - American and Alaska</li> </ul>
2019	<ul style="list-style-type: none"> <li>Southern Airways acquired Mokulele Airlines</li> </ul>
2021	<ul style="list-style-type: none"> <li>Interline partnership - United</li> </ul>

### Improvements made so far

<ul style="list-style-type: none"> <li>Four additional aircraft entered Hawaiian fleet</li> </ul>	<ul style="list-style-type: none"> <li>Current flights meet demand</li> </ul>
<ul style="list-style-type: none"> <li>Policy of "never a sold-out day"</li> </ul>	<ul style="list-style-type: none"> <li>Peak-day departures: 8 to Honolulu, 4 to Kahului</li> </ul>
<ul style="list-style-type: none"> <li>Renovated Kahului terminal</li> </ul>	<ul style="list-style-type: none"> <li>Lowered fares to Molokai and Lānaʻi</li> </ul>
<ul style="list-style-type: none"> <li>Triple digit fares uncommon</li> </ul>	<ul style="list-style-type: none"> <li>Ramp available for access as needed</li> </ul>
<ul style="list-style-type: none"> <li>Removed passenger weight limits</li> </ul>	<ul style="list-style-type: none"> <li>Stand by on earlier flights at no charge</li> </ul>
<ul style="list-style-type: none"> <li>Accept temporary state-issued I.D.'s for boarding</li> </ul>	

### Serving with Distinction during the Pandemic

Filled the void left by 'Ohana Air	Never canceled any route during COVID restrictions
Never furloughed or laid-off any employee during pandemic	Transported food, emergency supplies and medicine to Maui County rural communities

### Upcoming Improvements

Honolulu passenger lounge improvements in fall	Electric Mokulele airplanes by 2024
30-passenger SAAB 340 by beginning 2022	Three additional Cessna Grand Caravans

### Hawaii Destinations

Lānaʻi	Hana
Kapalua	Kahului
Molokai	Kalaupapa
Hilo	Waimea-Kohala
Kona	Honolulu
Princeville (future)	

### Contact Information

<p><b>Keith Sisson</b> Chief of Staff, Southern Airways &amp; Mokulele Airlines</p>	<ul style="list-style-type: none"> <li><a href="mailto:k.sisson@iFlySouthern.com">k.sisson@iFlySouthern.com</a></li> <li>(228) 313-9920</li> </ul>
<p><b>Richard Schuman</b> Executive Vice President, Hawaiian Operations</p>	<ul style="list-style-type: none"> <li><a href="mailto:r.schuman@iFlySouthern.com">r.schuman@iFlySouthern.com</a></li> <li>(808) 306-1000</li> </ul>