

LANA`I Veterans Services Matrix

	VBA-Veterans Benefits Admin	VHA-Veterans Health Admin	OVS-Office of Veterans Services	Maui County Vet Center
Governance	VBA-Honolulu Regional Office	VA	State of Hawaii Department of Defense	US Department of Veterans Affairs
Services	VA non-healthcare related services	Primary Care (in person and virtual) Social Work (in person and virtual) Mental Health (virtual) Specialty Care (Oahu based)	<p>VETERANS SERVICES COUNSELORS</p> <p>Assistance to veterans, their families and survivors to secure appropriate benefits & services as well as advocacy for veterans' concerns and Point of Contact for general inquires</p> <p>Assistance with:</p> <ul style="list-style-type: none"> * Representation during appealing claim decisions and assistance with service-connected disability claims * Short-Term Counseling on benefits * Completion of forms * Referrals * Applications for discharge upgrade / changes in veteran's DD 214 * Legacy Planning and ordering of markers for Maui County cemeteries <p>Issuance of:</p> <ul style="list-style-type: none"> * Letters for Vehicle Registration Tax Exempt (only for 100% T&P SC Veterans of Maui County) * Veteran License Plate Letters * Free copies of vital statistic forms (if available) 	We offer confidential help for Veterans, service members, and their families at no cost in a non-medical setting. Our services include counseling for needs such as depression, post-traumatic stress disorder (PTSD), and the psychological effects of military sexual trauma (MST). We can also connect you with more support in VA and your community

<p>Eligibility</p>			<p>All veterans and their family members</p>	<p>You may be eligible for Vet Center services no matter your discharge status or eligibility for VA health care. And we encourage you to contact us, even if you're not sure if you're eligible. If we can't help you, we'll find someone who can.</p> <p>If you're a Veteran or service member (including National Guard and Reserves), you're eligible if you meet any of these service requirements:</p> <p>You served on active duty in any combat theater or area of hostility, or</p> <p>You provided mortuary services or direct emergency medical care to treat the casualties of war while on active duty, or</p> <p>You were a member of an unmanned aerial vehicle crew that provided direct support to operations in a combat theater or area of hostility, or</p> <p>You served on active duty in response to a national emergency or major disaster declared by the president, or under orders of the governor or chief executive of a state in response to a disaster or civil disorder, or</p> <p>You're a current or former member of the Coast Guard who participated in a drug interdiction operation, or</p> <p>You're a current member of the Reserve Component assigned to a military command in a drill status, including active Reserves, and you need to address a behavioral health condition or psychological trauma that is related to your military service</p> <p>If you're a Veteran or service member (including National Guard and Reserves), you're also eligible for Vet Center services if any of these descriptions is true for you:</p> <p>You're a Vietnam Era Veteran who used Vet Center services before January 2, 2013, or</p> <p>You experienced military sexual trauma (no matter your gender or service era), or</p> <p>You currently use any covered VA educational assistance benefits</p>
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How is Lānaʻi served?	Maui-based Legal Administrative Specialist (Benefits Counselor) visits Lanai	Maui based Primary Care Physician, Social Worker and Mental Health Providers	By phone, fax, email and postal mail	In-person
Frequency of services	Monthly at the Lanai Senior Center	PCP: Monthly face to face appts at Straub Clinic (2 nd Tuesday of the month) Monthly virtual appts (4 th Tuesday of the month) SW: As needed MH: As needed	On demand	As needed
Point of contact & ph. #	James Centeno 808-433-0280	Kristin Cordaro (808)873-6129	Karen Mahoe 808-369-3541	Albert Loui/ Roger Johnston (808) 242-8557
Office number	VA National Call Center 1-800-827-1000	(808) 871-2454 FAX: (808) 871-2106	808-369-3541 808-873-3147 (fax) Call before coming in to our office.	Maui Vet Center (808) 242-8557
Email address	Pctc.vbahon@va.gov	Kristin.Cordaro@va.gov	MOVS@hawaii.gov	
Website			http://dod.hawaii.gov/ovs/	https://www.va.gov/maui-vet-center
Address		203 Hoʻohana Street Kahului, HI 96732	333 Dairy Road, Suite #203 Kahului, HI 96732	157 Ma`a St. Kahului, HI 96732